



Customer Privacy Notice

Introduction

Nimbus Hosting ("we", "us", "our") is committed to protecting and respecting your privacy. This notice explains how we collect, use, disclose, and safeguard your information when you visit our website nimbushosting.com or engage with our services.

Information We Collect.

We may gather the following information about you during our engagement:

- Identification and contact information (full name, title, email, phone, address etc)
- Job Title, position, and name of company
- Business Financial information (e.g., bank account details), insofar our supplier is a natural person
- Identification data relating to the delivery of products or services to our company (e.g., login details, passwords, visitor pass, IP address, online identifiers/ cookies, logs, access times, correspondence) and
- Background checks related to the supplier (which may include related party checks)

Suppliers should ensure their employees are aware that their data is being shared with us, as described in this policy.

How We Use Your Information

We use the information we collect in the following ways:

- To provide and manage your account.
- To process and fulfil your orders, including sending you emails to confirm your order status.
- To manage payments, fees, and charges.
- To manage our relationship with you, including notifying you of changes to our terms or privacy policy.
- To provide customer support and respond to your inquiries.
- To improve our website, products, and services.
- To administer and protect our business and this website.

- To deliver relevant website content and advertisements to you and measure or understand the effectiveness of the advertising we serve to you.
- To comply with legal obligations.

Data Retention

We will retain your personal information only for as long as necessary to fulfil the purposes we collected it for, including for the purposes of satisfying any legal, accounting, or reporting requirements.

Data Security

We have implemented appropriate security measures to prevent your personal data from being accidentally lost, used or accessed in an unauthorised way, altered, or disclosed.

Your Data Protection Rights

Depending on the purposes of processing, you may be entitled to ask:

- for a copy of the personal data we hold about you, and details about how we are processing your personal data;
- to have any inaccuracies in your personal data corrected;
- if we are processing your personal data by automated means and on the basis of your consent (see "How do we use it?", above), for us to provide your personal data to you in a structured, commonly-used and machine-readable format. You can also ask us to provide your personal data directly to a third party in this format, and, if technically feasible, we will do so; and
- to withdraw your consent at any time. The withdrawal of your consent will not affect the lawfulness of processing based on consent before withdrawal
- to object, on grounds relating to your particular situation, at any time which is based on our legitimate interest; and
- to have your personal data erased, or for our use of it to be restricted

Please contact us using the details set out below if you would like to exercise any of these rights.

You may also have the right to make a complaint to the supervisory authority, in your country or jurisdiction, if you're not happy with how we've handled your personal data.

How to contact us



If you wish to exercise any of your rights in relation to your personal information or if you have any queries about how we use your personal information, please let us know by contacting us at the following address: Nimbus Hosting, 1, Centrus, Mead Ln, Hertford SG13 7GX or by email at privacy@nimbushosting.co.uk.